

Public Service Company of New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
2011 Report
to the New Hampshire Public Utilities Commission

Customers Receiving Energy Service From the Competitive Market				Retail Sales			
(1)	(2)	(3)		(4)	(5)	(6)	(7)
Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)		Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
April							
Residential	1,257	412,385		420,419	0.30%	249,383,657	0.17%
Small C&I Rate G	8,408	33,172,190		73,290	11.47%	135,925,275	24.40%
Medium C&I Rate GV	797	88,737,717		1,421	56.09%	137,359,104	64.60%
Large C&I Rate LG	89	95,200,504		114	78.07%	102,212,935	93.14%
Lighting	<u>147</u>	<u>1,100,334</u>	320,150	<u>1,063</u>	<u>13.83%</u>	<u>3,047,600</u>	<u>36.10%</u>
Total	10,698	218,623,130		496,307	2.16%	627,928,571	34.82%
May							
Residential	1,260	376,416		422,761	0.30%	211,501,362	0.18%
Small C&I Rate G	8,817	31,827,298		73,605	11.98%	123,923,433	25.68%
Medium C&I Rate GV	795	83,633,000		1,419	56.03%	129,451,256	64.61%
Large C&I Rate LG	88	85,146,701		112	78.57%	91,704,101	92.85%
Lighting	<u>175</u>	<u>970,889</u>		<u>1,016</u>	<u>17.22%</u>	<u>2,578,129</u>	<u>37.66%</u>
Total	11,135	201,954,304	422,025	498,913	2.23%	559,158,281	36.12%
June							
Residential	1,270	461,079		422,752	0.30%	239,405,235	0.19%
Small C&I Rate G	8,867	35,974,269		73,730	12.03%	139,666,610	25.76%
Medium C&I Rate GV	802	94,288,450		1,418	56.56%	144,153,593	65.41%
Large C&I Rate LG	91	111,975,377		116	78.45%	120,036,764	93.28%
Lighting	<u>177</u>	<u>946,620</u>	549,073	<u>1,016</u>	<u>17.42%</u>	<u>2,508,425</u>	<u>37.74%</u>
Total	11,207	243,645,795		499,032	2.25%	645,770,627	37.73%

***Total Customers" refers to all customers taking Delivery Service.